

SYSCOM 1000T

FAQ

◆ PARAMETERS

1. What is the transmission range of SYSCOM 1000T?

The range between the base station and each beltpack reached up to 1000ft.

2. How long does the battery last in each beltpack?

Each full charge lasts around 10 hours.

3. How to effectively extend the battery life?

- **Decrease the brightness of the beltpack**
- **Connect each beltpack to a power bank while using it.**

◆ PARAMETERS

4. Does the system support 3.5mm headset?

Yes, both the base station and belpacks support 3.5mm audio jack.

5. What is the USB interface on the base station for?

It is designed for system upgrades and and pairing between the base station and beltpacks.

6. What is the base station power supply requirement?

AC 100~240V

DC 10~20V

◆ OPERATIONS

1. How to switch between the Talk/Mute mode on each beltpack?

Long-press the MUTE/CALL button for the Talk mode. Double-click the same button to switch it to Mute mode.

2. How to enter the menu of the beltpack?

Long-press the middle button on the beltpack to enter the menu.

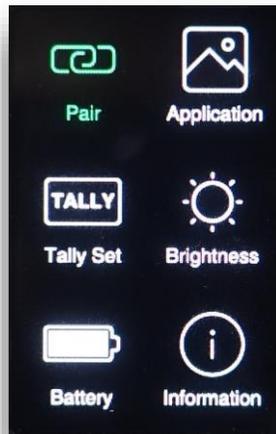
3. How to choose the different mic types on the base station?

Depending on the mic you use, select Dynamic or Condenser under Mic Type in system menu.

◆ OPERATIONS

4. How to pair a new beltpack with the base station?

- Connect the beltpack to the base station with a USB cable
- Choose “ Pair” option on the beltpack and select an ID for it
- Pairing succeed when “Pair Success” is showed on both the beltpack and the base station



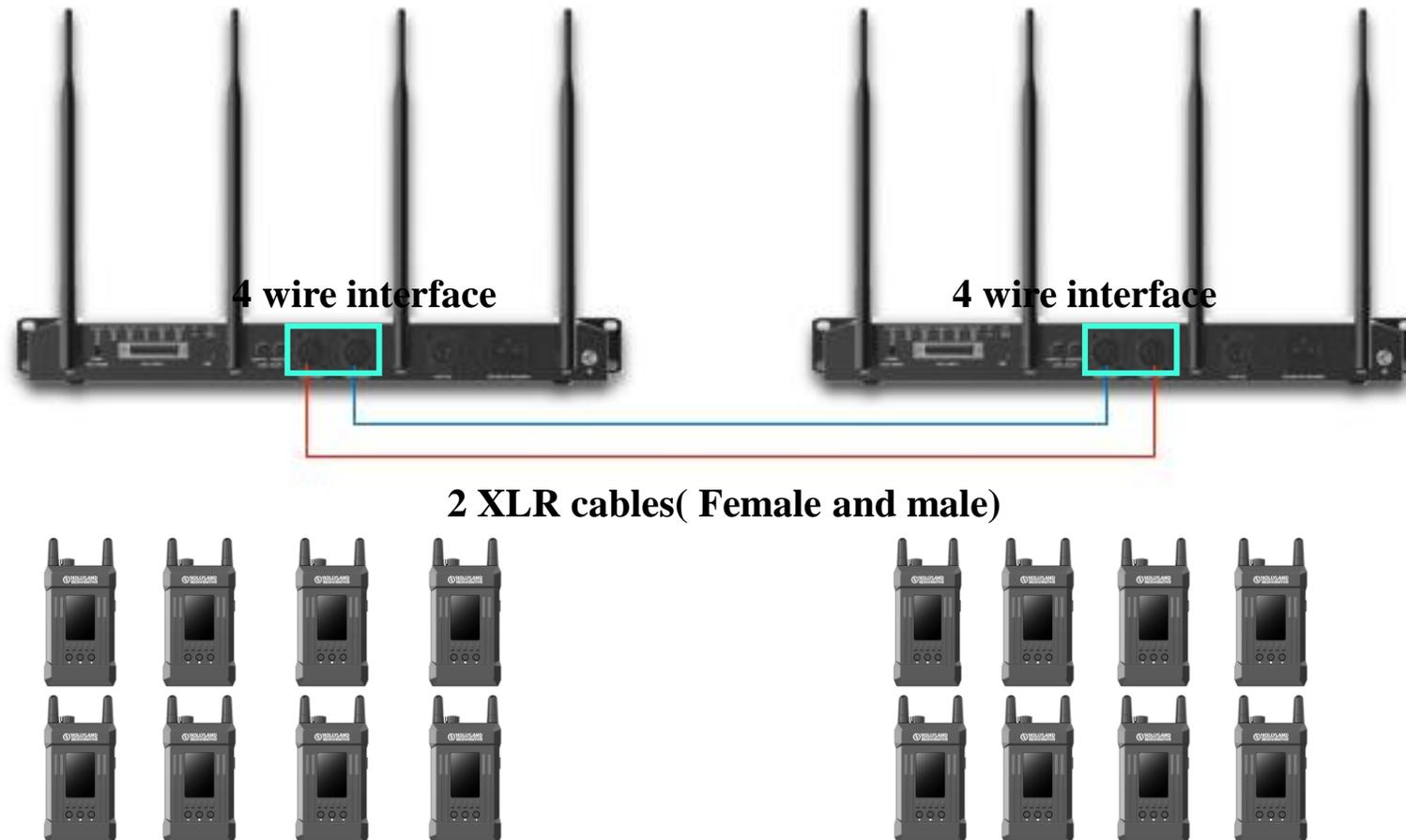
5. How to fast mute all beltpacks?

A: Click the REMOTE MIC KILL button on the base station.

◆ CASCADING

1. How to connect two systems of SYSCOM 1000T?

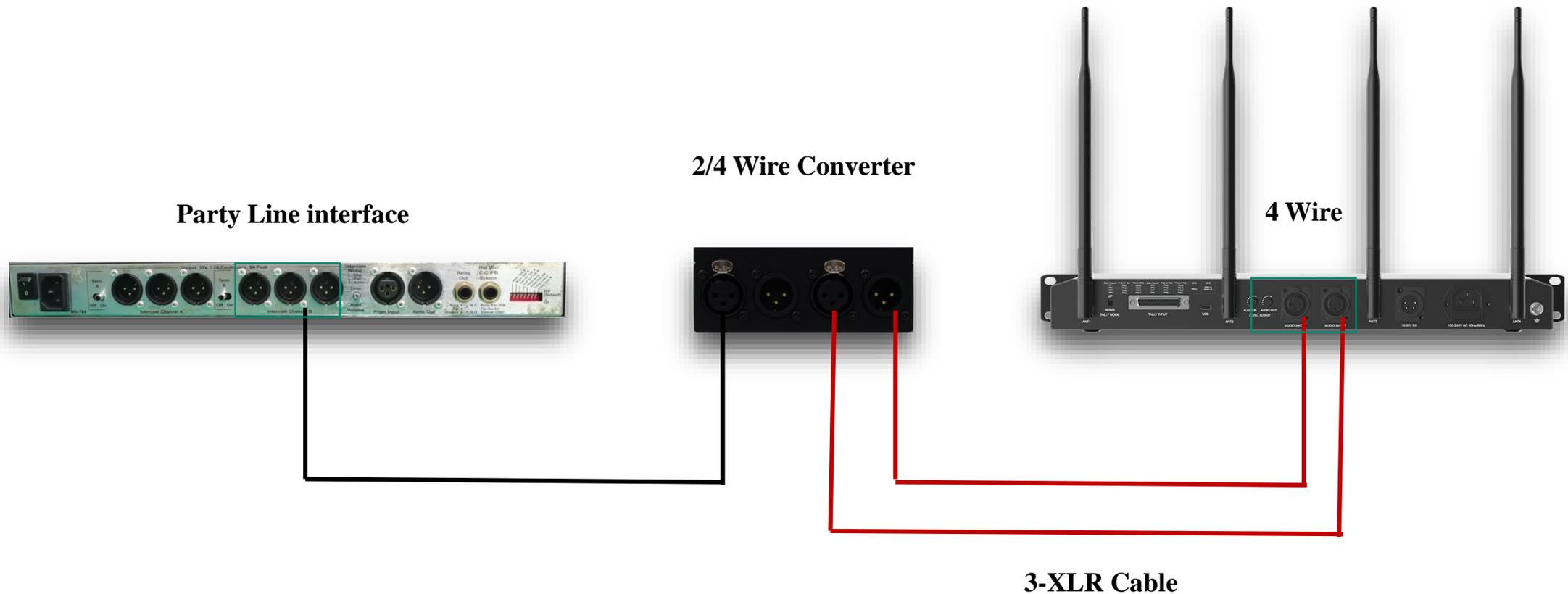
Simply connect both systems via the two 4 Wire interfaces via two common XLR cables



◆ PARTY LINE SYSTEM CONNECTION

4. How to connect a wired intercom system with SYSCOM 1000T?

Purchase Holylland 2/4 Wire Converter connect the partyline intercom system to the base station of SYSCOM 1000T.



◆ TALLY SYSTEM

1. How to enable the Tally feature on SYSCOM 1000T and connect it to a switcher?

It is required to customize the Tally cable to enable this Tally control feature. Reach out to Hollyland team or their local dealers for tech support.



Customized TALLY Cable



◆ TALLY SYSTEM

2. How to enable the Tally feature on SYSCOM 1000T and connect it to a BMD switcher?

The following accessories are required:

- **BMD GPI Tally Interface**
- **Customized BMD Tally Cable**

*** Reach out to Hollyland team or their local dealers for tech support.*



**Customized BMD
Tally Cable**



**BMD GPI
Tally Interface**



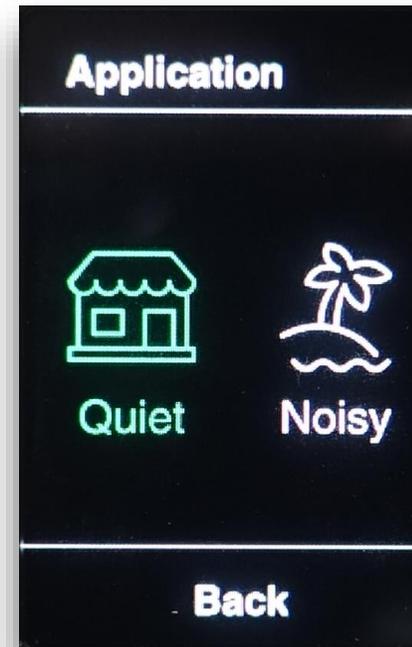
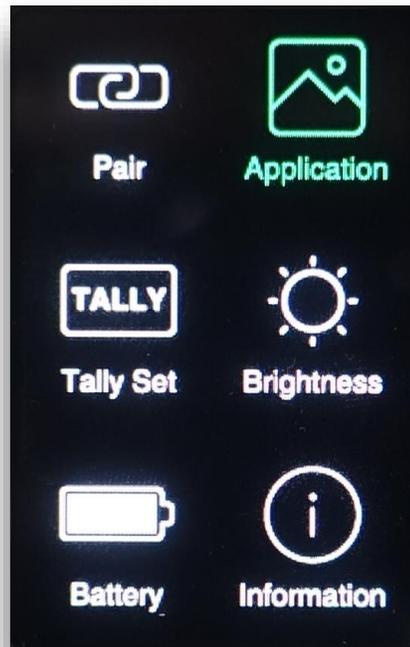
◆ COMMON ISSUES

1. What remove the background noise in the headset?

There are 2 modes:

Quiet Mode for quiet environment with improved background noise control;

Noisy Mode for common outdoor applications with louder background noises.



◆ COMMON ISSUES

2. Why others cannot hear from a beltpack?

- **Check if the beltpack is under MUTE mode. If yes, long-press the mute button to switch it to TALK mode**
- **Check if the REMOTE MIC KILL button is activated on base station.**



REMOTE MIC KILL

◆ CONTACT US

- **Where to buy:** <https://www.hollyland-tech.com/where-to-buy/>
- **Get in touch with Hollyland:** <https://www.hollyland-tech.com/contact/>
- **Hollyland Facebook Community:** <https://www.facebook.com/groups/hollylandtech/>
- **Facebook:** <https://www.facebook.com/HollylandTech>
- **Instagram:** <https://www.instagram.com/hollylandtech/>
- **Twitter:** https://twitter.com/Hollyland_Tech
- **You Tube:** <https://www.youtube.com/c/HollylandTechnology>
- **LinkedIn:** <https://www.linkedin.com/company/shenzhen-hollyland-technology-co-ltd/?viewAsMember=true>

THANK YOU

